

GROUP 1 AUTOMOTIVE®

'VALUE DRIVEN'

2019 Fourth Quarter Financial Results & Overview

February 5, 2020



Forward Looking Statement

This presentation contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, which are statements related to future, not past, events and are based on our current expectations and assumptions regarding our business, the economy and other future conditions. While management believes that these forward-looking statements are reasonable as and when made, there can be no assurance that future developments affecting us will be those that we anticipate. In this context, the forward-looking statements often include statements regarding our goals, plans, projections and guidance regarding our financial position, results of operations, market position, pending and potential future acquisitions and business strategy, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "should," "foresee," "may" or "will" and similar expressions. Any such forward-looking statements are not assurances of future performance and involve risks and uncertainties that may cause actual results to differ materially from those set forth in the statements. These risks and uncertainties include, among other things, (a) general economic and business conditions, (b) the level of manufacturer incentives, (c) the future regulatory environment, (d) our ability to obtain an inventory of desirable new and used vehicles, (e) our relationship with our automobile manufacturers and the willingness of manufacturers to approve future acquisitions, (f) our cost of financing and the availability of credit for consumers, (g) our ability to complete acquisitions and dispositions and the risks associated therewith, (h) foreign exchange controls and currency fluctuations, and (i) our ability to retain key personnel. For additional information regarding known material factors that could cause our actual results to differ from our projected results, please see our filings with SEC, including our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and Current Reports on Form 8-K. We use non-generally accepted accounting principles ("non-GAAP") financial measures in this presentation. Our reconciliation of non-GAAP financial measures to comparable GAAP measures can be found in the Appendix to this presentation. These non-GAAP measures should not be considered an alternative to GAAP financial measures. Readers are cautioned not to place undue reliance on forwardlooking statements, which speak only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events or otherwise.



2019 Highlights

In 2019, Group 1 Automotive delivered:

<u>RECORD</u> Adjusted Earnings

<u>DESPITE</u> weaker industry sales in the U.S. & U.K. markets, the Company demonstrated its ability to grow earnings in a flat-to-modestly-declining new vehicle environment.

■ <u>GROWTH</u> in Aftersales

- > The implementation of a "four-day work week" schedule across 75 stores substantially improved:
 - Employee retention;
 - U.S. Same Store technician headcount, which increased of over ~13 percent in 2019; and
 - U.S. Same Store customer pay growth of 10.2 percent in 2019.

GROWTH in Used Vehicles

- > Val-u-Line, the Company's higher mileage spectrum of the used vehicle brand, continues to perform well.
- The shift of more business to the retail channel, along with our recently implemented big-data driven pricing strategies, have been critical in driving used vehicle gross profit growth.

GROWTH in Digital Retail

- The AcceleRide platform, the Company's online retailing initiative for both new & used vehicles, is now active across all of its U.S. dealership locations with strong traffic growth, gross margins, and customer feedback.
- During 4Q19, AcceleRide grew by a rate of 3x its usage from 1Q19. AcceleRide's closing rate is pacing more than double that of a third party lead.
- Online scheduling of service appointments grew 15% vs 4Q18. In December 2019, nearly 29% of our service appointments were made online.

What Sets Group 1 Apart?

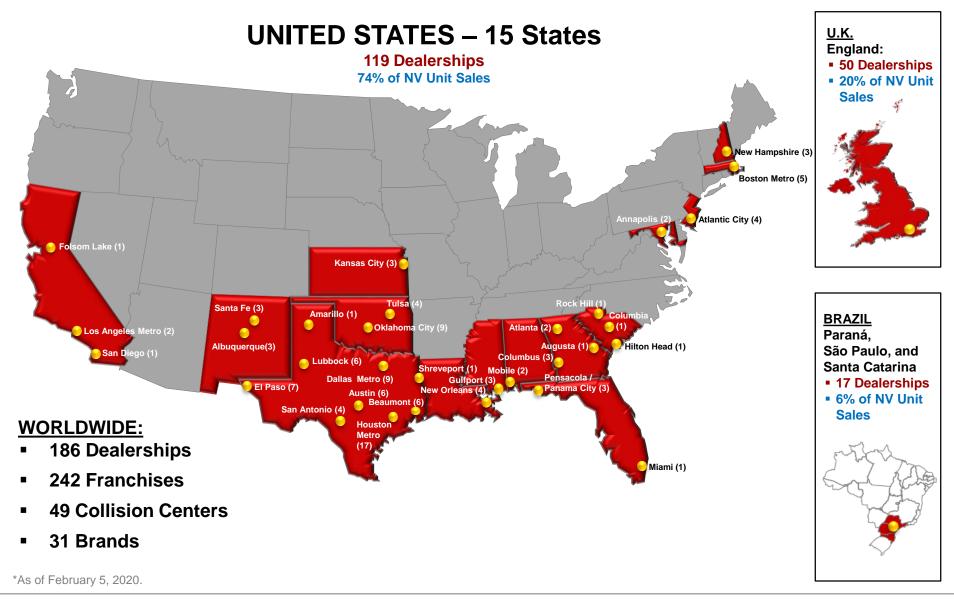
- International, Fortune 500 company with Market Cap of ~ \$1.9 Billion (period ended December 31, 2019)
- Strong earnings and free cash flow trajectory
- Committed senior management team with +230 years of automotive retailing and OEM experience
- Unlike most other automotive retailers, Group 1 has no major controlling shareholder or owner
- Well positioned for growth



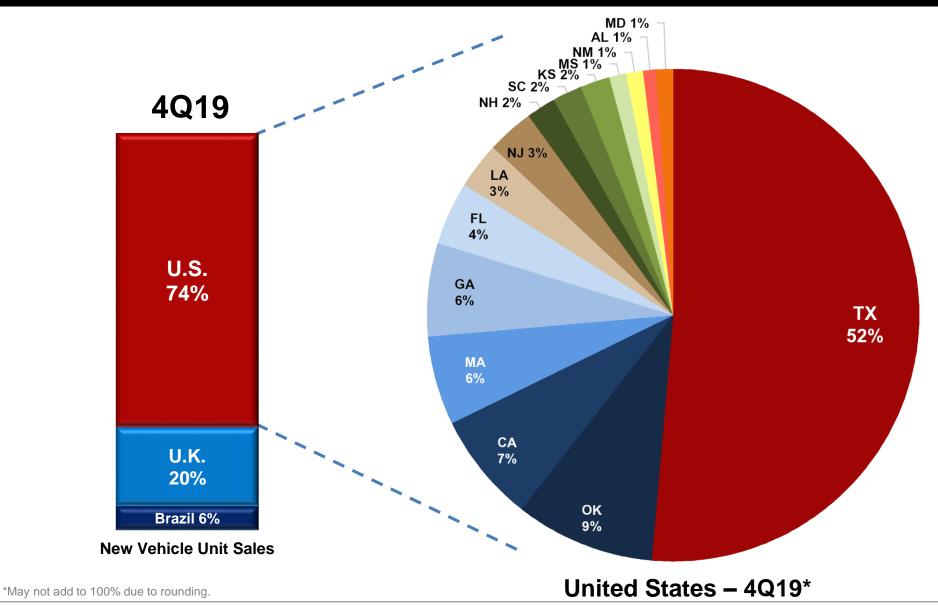


Geographic Footprint

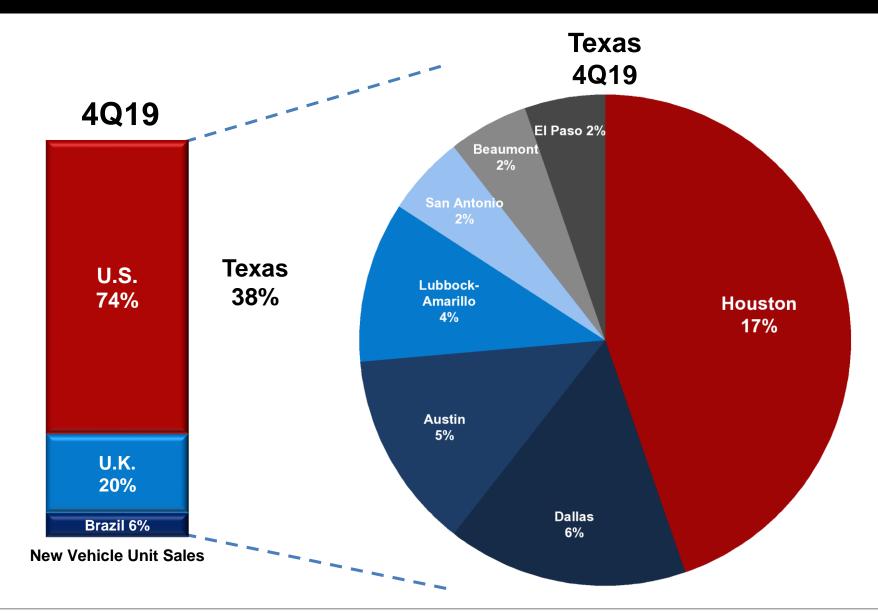




Geographic Diversity

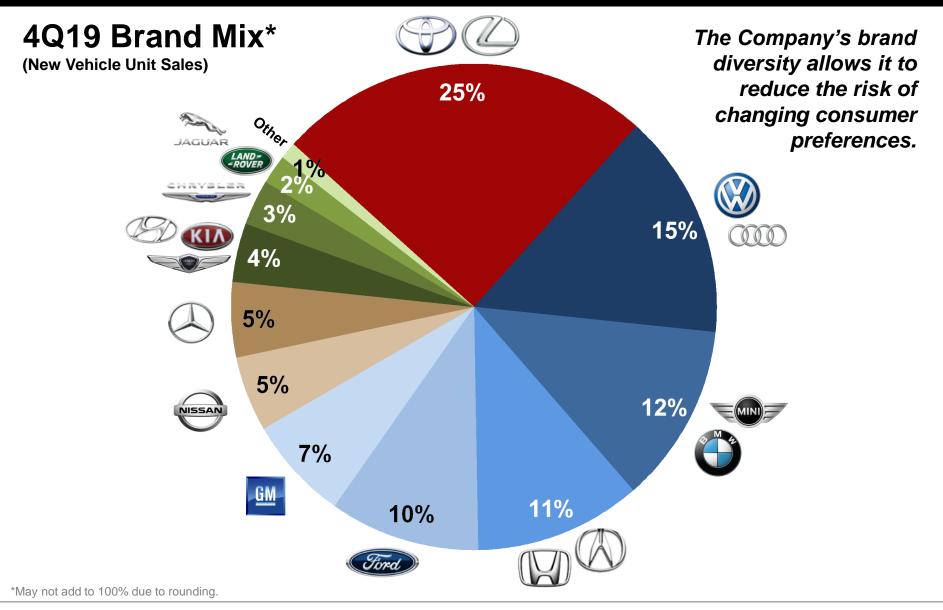


Geographic Diversity – Texas

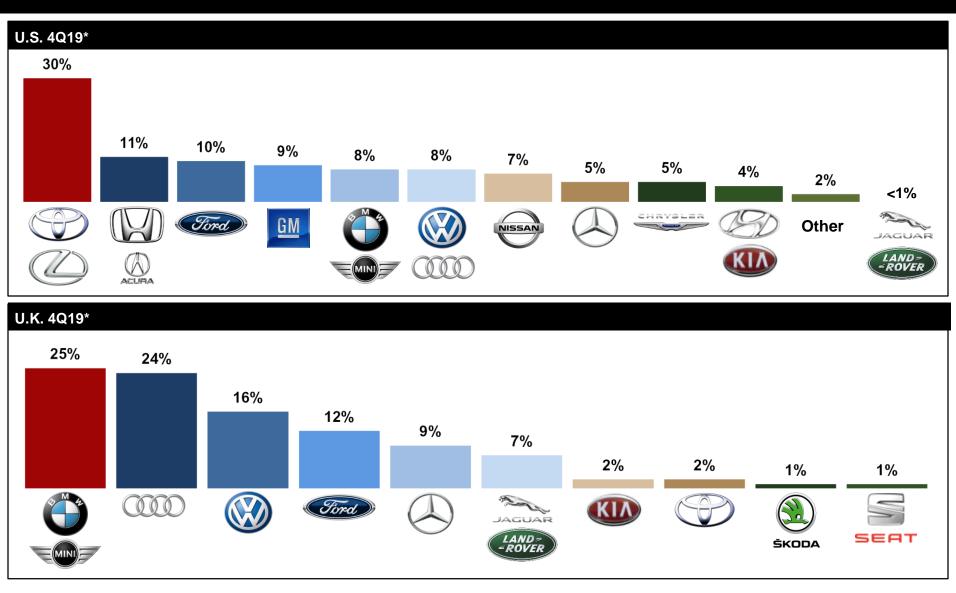


Well-Balanced Brand Portfolio





U.S. & U.K. New Vehicle Brand Mix

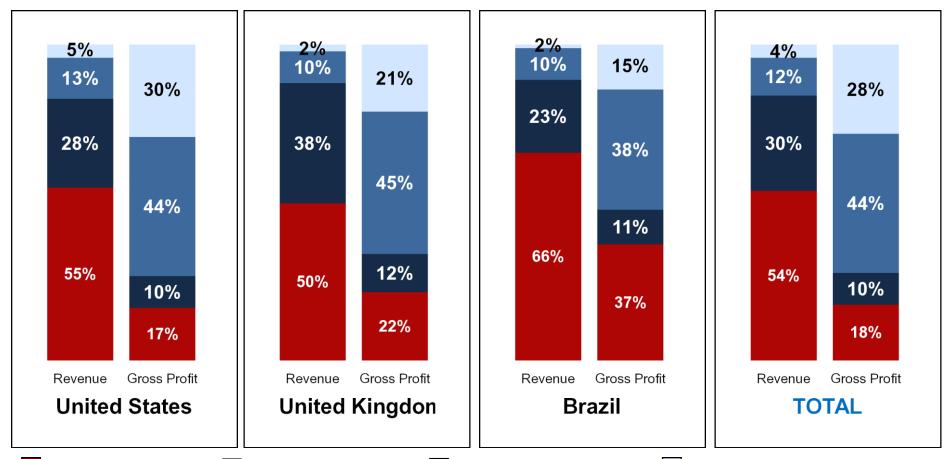


*May not add to 100% due to rounding.

GP1

Business Mix Comp – 4Q19*





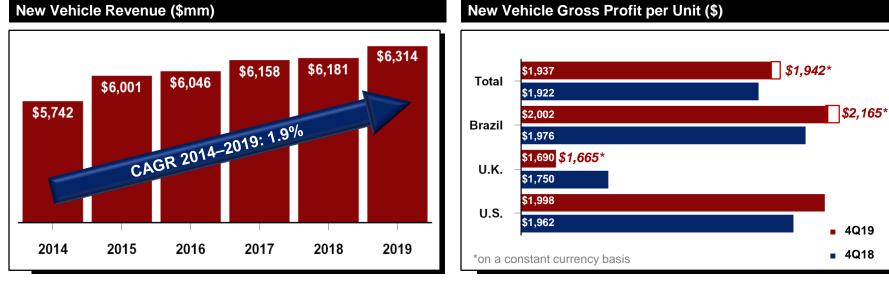
New Vehicles Used Vehicles Parts & Service

Financial & Insurance

Total Company Parts & Service Gross Profit Covers 90-95% of Total Company Fixed Costs and Parts & Service Selling Expenses

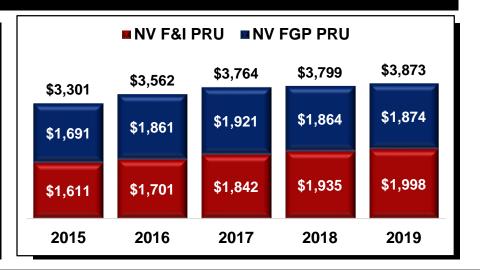
*May not add to 100% due to rounding

New Vehicles Overview



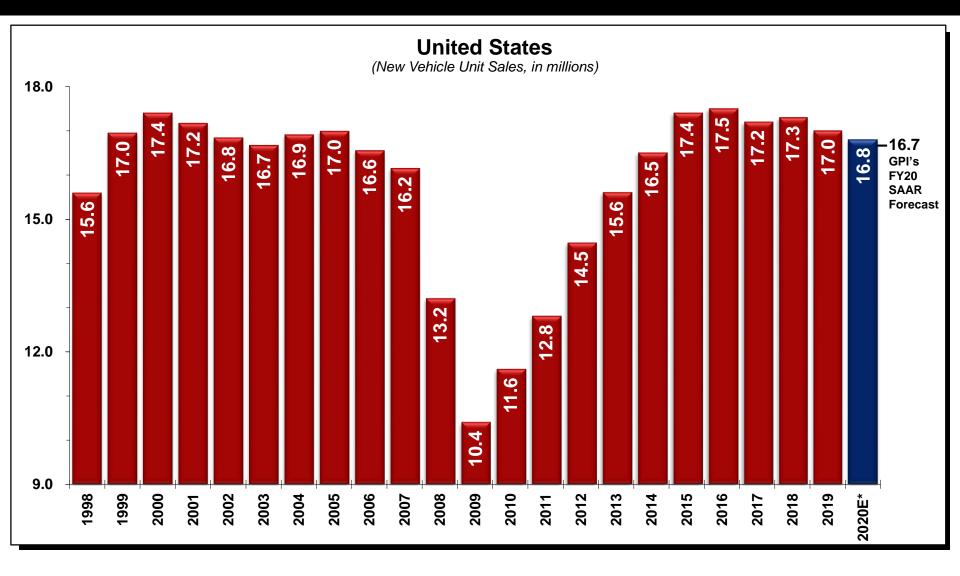
Total U.S. New Vehicle Profitability (\$)

- Have grown U.S. total new vehicle gross profit PRU for the 5th consecutive year
- Continued focus on F&I processes and economies of scale
- Inventory stocking and volume bonus program discipline key to maintaining front gross profit PRU



U.S. SAAR

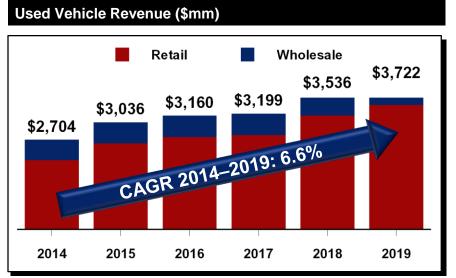




Source: LMC Automotive – U.S. New Vehicle Unit Sales Actuals *LMC Automotive's FY20 SAAR forecast

Used Vehicle Overview



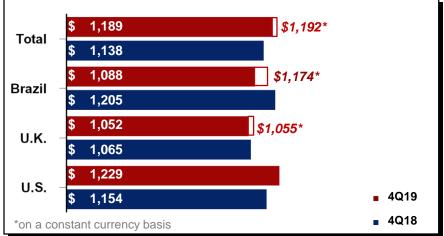


2019 Val-u-Line Results

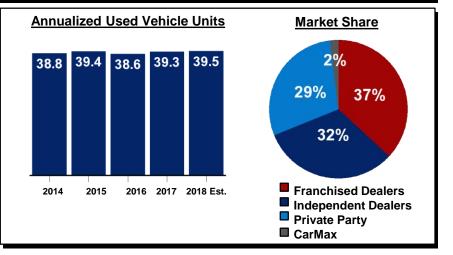
- 11% of retail unit sales were Val-u-Line vs a 5% historical average
- Drove > \$3 million incremental gross profit
- 8% Same Store increase in used vehicle retail units; 6% decrease in wholesale units
- Shift from wholesale to retail channels drove a 13% increase in same store total used gross profit

¹ Source: Cox Automotive 2018 Used Car Market Report & Outlook.

Retail Used Vehicle Gross Profit per Unit

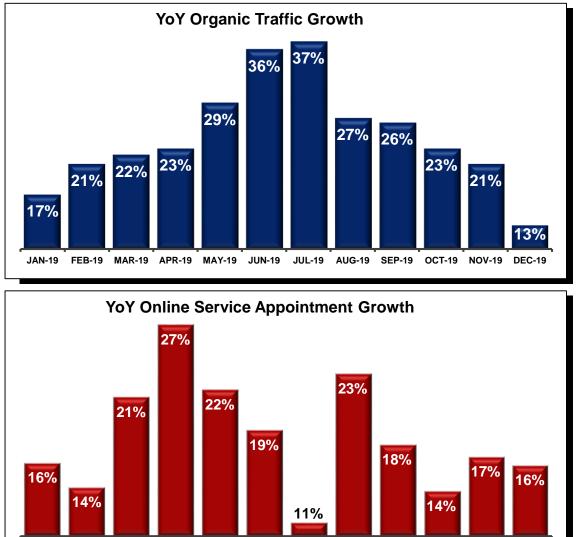


Used Market Size (in millions)¹ & Market Share²



² Source: WardsAuto Group "U.S. Market Used Vehicle Sales" Report, 2015.

4Q19 Strategic Initiatives: Online Retailing GP1



JUL-19

AUG-19

SEP-19

OCT-19 NOV-19 DEC-19

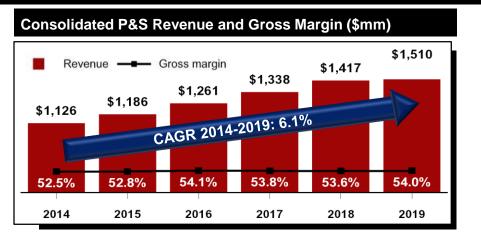
- Online retailing initiative implemented across nearly all dealerships at the end of Dec. 31, 2019.
- Online scheduling of service appointments is being well accepted by customers – 29% of all U.S. appointments now scheduled online
- Increased emphasis on having industry leading ratings on Google and Facebook to become dealer of choice in terms of car buying and service experience

FEB-19

JAN-19

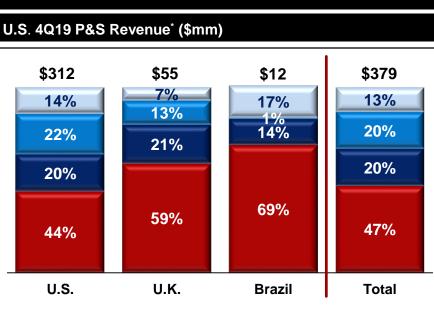
MAR-19 APR-19 MAY-19 JUN-19

Parts & Service Overview



- Parts & service segment provides a stable base of free cash flow through economic cycles
- Using Customer Management Software (CMS) and technology to improve efficiencies and closing rates
- Enhancing customer touch points to improve retention and target points of defection
- Strategic emphasis on customer service is driving growth above sector average in this important segment
- Focused on adding human capacity through decreased employee turnover by implementing a 4 day work week for service departments
- The Company's U.S. year-over-year same store service advisor and technician headcount has grown a total of +11% as of 12.31.19

*May not add to 100% due to rounding



Customer Pay Warranty Wholesale Collision (incl. parts)

Consolidated Same Store Revenue Growth#

	4Q18	1Q19	2Q19	3Q19	4Q19
Customer Pay	6.2%	7.1%	11.6%	11.8%	10.1%
Warranty	0.9%	16.2%	11.3%	8.1%	1.1%
Wholesale	5.0%	3.9%	6.3%	6.3%	4.2%
Collision	(5.5)%	2.8%	1.6%	5.8%	10.3%
% Growth	3.2%	7.7%	9.1%	9.1%	7.0%
# In constant currency,	as reported				

(GP

Strategic Initiatives: Aftersales



 Adjustment of service personnel compensation structure as follows to address employee turnover, customer satisfaction, and to add capacity via expanded hours:

- Increase to fixed component of service advisor pay
- Creation of well-defined career path for advancement
- Launch of new, flexible work schedule featuring substantially more days off over the calendar year
- Implementation of an in-house Service Advisor University dedicated to training the Company's approximately 1,000 U.S. customer service personnel
- Implementation of an in-house Service Manager University
- A four-day, flexible work schedule has been implemented across 75 U.S. stores as of 12.31.19
- 85% of service revenues are covered by this initiative
- Employee hiring and retention rates have improved considerably

New Technology Business Impact

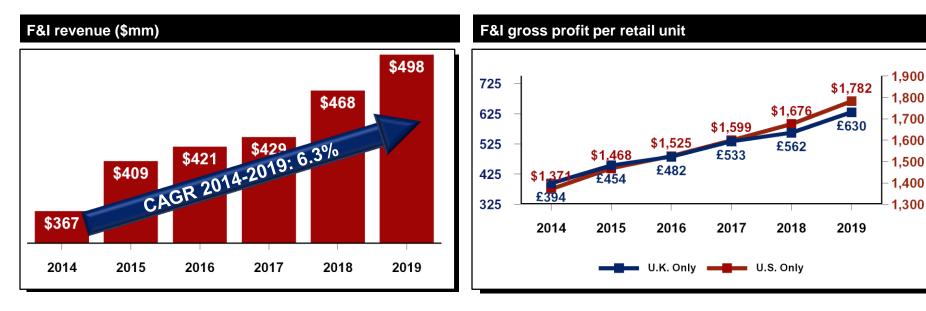
What do those changes mean to our service departments?

- According to Edmunds.com, the 5-year maintenance cost of a 2017 Nissan Leaf is \$2,865; and the 5-year maintenance cost of a 2017 Toyota Camry is \$3,094, an immaterial difference.
- While we do not expect repair costs to materially change, over the next three generations, we expect that the components of a repair will shift. Batteries, battery coolant, power units, electrically operated engine components and accessories will gradually replace the repairs currently made to ICE vehicles.
- As vehicle complexity continues to increase, it becomes more difficult for do-it-yourself ("DIY") and independent service shops to compete against us.
- Group 1's analysis suggests that we generate more revenue per repair order for vehicles with alternative powertrains.
- Group 1's retention rate is also higher for customers with Plug-in Hybrid Electric Vehicles ("PHEV")
 & Hybrid Electric Vehicles ("HEV") versus traditional Internal Combustion Engines ("ICE").

		\$ per R	O (MODEL	YEAR)	
	<u>2013</u>	<u>2014</u>	2015	<u>2016</u>	<u>2017</u>
EV vs. ICE	-4%	19%	16%	2%	15%

Note - Positive indicates EV is higher than ICE

Finance & Insurance Overview



F&I profitability growth accomplished via focus on people and processes:

- Consolidation of lender base
- Consumer financing at pre-recession levels and full credit spectrum available
- Integration of compliance, training and benchmarking to offer a consistent and transparent experience for internal and external customers
- Val-u-Line impacting PRU, but delivering incremental gross profit dollars

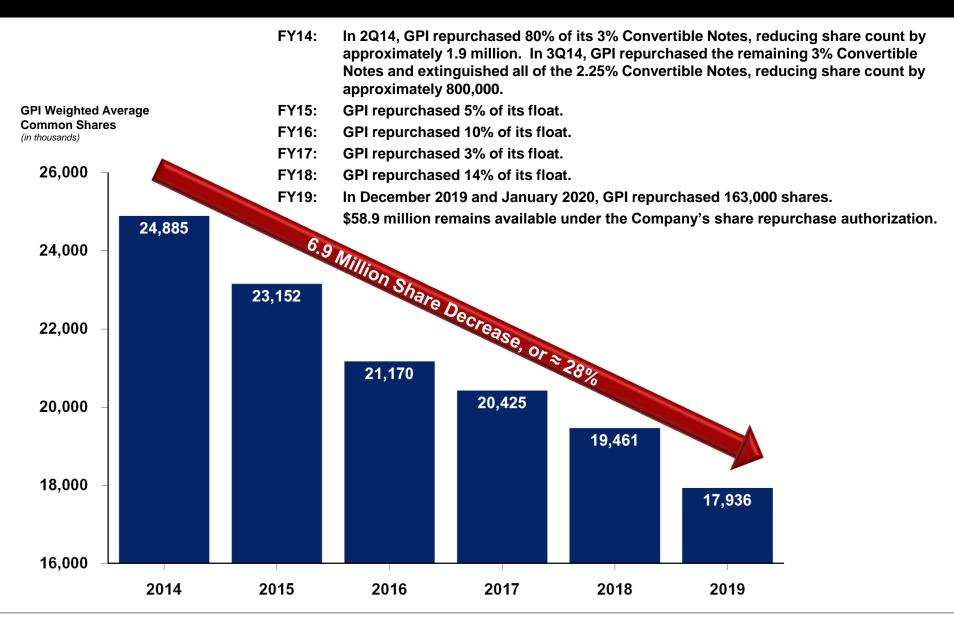
F&I gross penetration (\$)

		rai rene		ales & F	κυ		
					201	19	
	2016	2017	2018	Total	US	UK	Brazil
Finance	67%	67%	65%	65%	72%	48%	40%
VSC	32%	32%	32%	32%	42%	4%	—%
GAP	27%	28%	29%	29%	29%	35%	—%
Maintenance	10%	11%	12%	11%	14%	—%	—%
Sealant	21%	22%	24%	28%	29%	31%	—%
Gross Profit PRU	\$1,368	\$1,397	\$1,442	\$1,519	\$1,782	\$806	\$551

F&I Penetration Rates & PRU

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Share Repurchase Summary

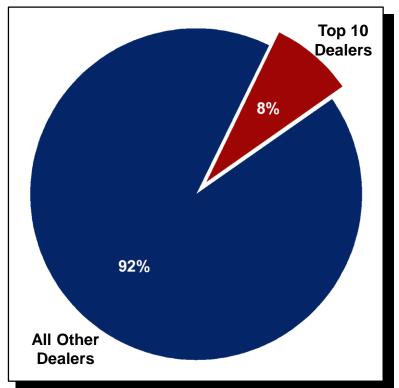


External Growth Opportunities

Plentiful acquisition opportunities

- Aging franchise ownership looking for exit strategy in U.S. and Brazil
- Very large and extremely fragmented market in U.S.
 - > \$1 trillion market⁽¹⁾
 - Top 10 groups represent approximately 8% of the market⁽²⁾
- Growing market in Brazil
 - Opportunity for open points

U.S. New Vehicle Unit Sales (2)



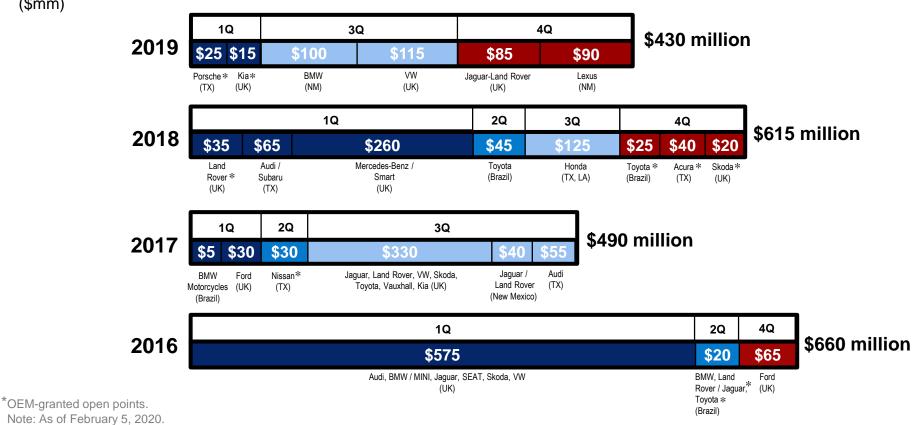
⁽¹⁾ Source: CNW Marketing Research ⁽²⁾ Source: Based on Automotive News data

Acquisition Strategy

- GP1
- Group 1 is well positioned to take advantage of acquisition opportunities and grow scale in existing markets (U.S., U.K., and Brazil)
- The Company targets acquisitions that clear return hurdles (10% after-tax discounted cash flow)

Acquisitions

(Estimated Annual Revenues) (\$mm)



2020 Outlook



Overall Outlook

- In a flat-to-modestly-declining new vehicle environment, management remains confident in its ability to grow earnings based on its business model strategies around used vehicles, parts & service, and F&I.
- Continued cost control focus across all business regions.
- Continued implementation of strategic initiatives in aftersales and used vehicles across the U.S., U.K., and Brazilian markets.
 - Aftersales The Company expects total aftersales growth to continue to expand by at least mid-single digit rates.
 - Used Vehicles The focus will be on continued execution of the Val-u-Line initiative, improvement in lowering discounts off advertised pricing, and further development of better sourcing alternatives.

Regional Outlook

- U.S. The Company expects only a slight decline in the new vehicle market as consumer confidence improves and interest rates remain favorable.
- U.K. With Brexit resolution, a rebound in both consumer confidence and vehicle sales is expected.
- Brazil The Brazilian market continues to recover from recession and the auto industry still has room to rebound.



Conclusion

GROUP 1 AUTOMOTIVE°

Why GPI?



- Well-balanced portfolio (geography, business mix and brands)
- Profitability of different business units through the cycle
 - Model proved itself during recession
 - 2019 results have demonstrated ability to grow earnings in a stagnate / declining new vehicle sales environment
- Streamlined business -- generating cash
- Strong balance sheet
- Increased focus on shareholder-value enhancing capital allocation strategy
- Operational growth and leverage
 - Opportunity to drive growth in used vehicle and Parts & Service with process improvements in all markets
 - New Strategic initiatives launched in the U.S. aimed at growing used vehicles and increasing aftersales capacity
 - Finance & Insurance initiatives should drive further growth in the U.K. and Brazil
 - Continued leverage opportunities as gross profit increases
- Experienced, successful and driven management team



CORE VALUES

Integrity	We conduct ourselves with the highest level of ethics both personally and professionally when we sell to and perform service for our customers without compromising our honesty
Transparency	We promote open and honest communication between each other and our customers
Professionalism	We set our standards high so that we can exceed expectations and strive for perfection in everything we do
Teamwork	We put the interest of the group first, before our individual interests, as we know that success only comes when we work together

GROUP 1 AUTOMOTIVE°



Appendix

Operating Management Team - Corporate GP1



Earl J. Hesterberg - President and Chief Executive Officer and Director

(April 2005)

- 35+ Years Industry Experience
- Manufacturer and Automotive Retailing Experience: Ford Motor Company; Ford of Europe; Gulf States Toyota; Nissan Motor Corporation in U.S.A.; Nissan Europe



Daryl Kenningham – President, U.S. and Brazilian Operations (July 2011)

- 35+ Years Industry Experience
- Manufacturer and Automotive Retailing Experience: Ascent Automotive; Gulf States Toyota; Nissan Motor Corporation in U.S.A. and Japan



John C. Rickel – Senior Vice President and Chief Financial Officer

(December 2005)

- 30+ Years Industry Experience
- Manufacturer and Automotive Retailing Experience: Ford Motor Company; Ford Europe



Frank Grese Jr. – Senior Vice President, Human Resources, Training and Operations Support (December 2004)

- 40+ Years Industry Experience
- Manufacturer and Automotive Retailing Experience: Ford Motor Company; Nissan Motor Corporation in U.S.A.; AutoNation; Van Tuyl



Darryl M. Burman – Senior Vice President and General Counsel (December 2006)

- 20+ Years Industry Experience
- Automotive-related Experience: Mergers and Acquisitions; Corporate Finance; Employment and Securities Law Epstein Becker Green Wickliff & Hall, P.C.; Fant & Burman, L.L.P.



Peter C. DeLongchamps – Senior Vice President, Financial Services and Manufacturer Relations (July 2004)

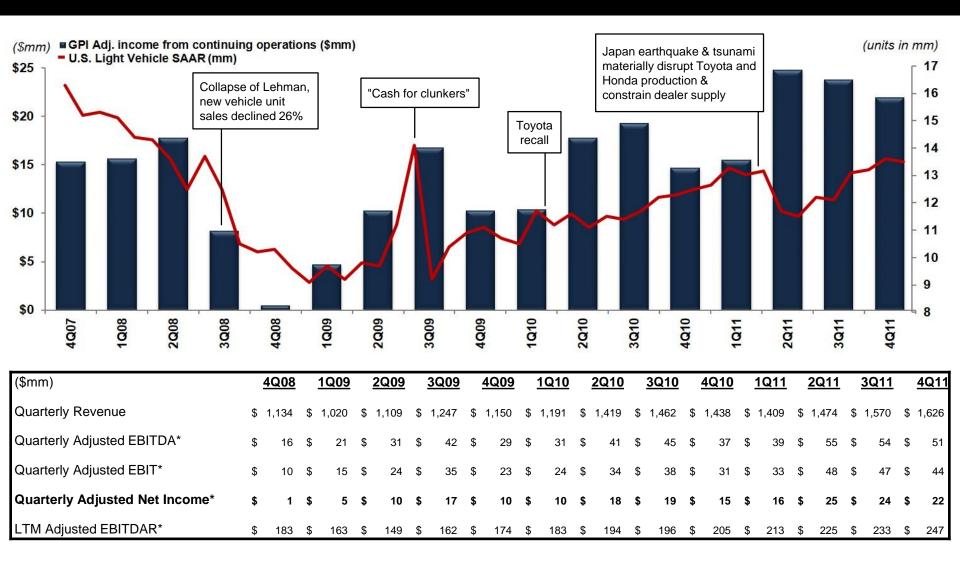
- 30+ Years Industry Experience
- Manufacturer and Automotive Retailing Experience: General Motors Corporation; BMW of North America; Advantage BMW in Houston



Michael Jones – Senior Vice President, Aftersales (April 2007)

- 40+ Years Industry Experience
- Automotive-related Experience: Fixed Operations Asbury Automotive; David McDavid Automotive Group; Ryan Automotive Group

Profitable Throughout Downturn



¹ Total debt + 8x rent expense.

* See appendix for reconciliations.

U.K. Locations





*As of February 5, 2020

Brazil Locations



Group 1 is aligned with growing brands in Brazil.

■ 17 Dealerships (22 Franchises): BMW (5) \triangleright São Paulo Locations Toyota (5) \triangleright Santo Andre Honda (4) ≻ São Bernardo do Campo São Caetano do Sul . Jaguar (3) \triangleright São Jose dos Campos Land Rover (3) São Paulo \geq Taubaté MINI (2) \geq BRAZIL Paraná Locations Cascavel Curitiba Londrina Maringá JAGUAR Sao Paulo Santa Catarina Location Parana Joinville Santa Catarina

*As of February 5, 2020

Trade-In Tax Impact



The amount of tax due on a vehicle purchase depends on:

- Price (cash or financed amount) of the car to be purchased*
- Value of a trade-in vehicle, if applicable
- State's sales tax policies
- In the United Sates, 40 states feature a tax credit on the value of a trade-in vehicle, which applies to 12 of the 15 states in which the Company operates.
- Example of "with versus without trade-in" impact on vehicle purchase cost:

VEHICLE PURCHASE EXAMPLE:		WITH TRADE-IN	WITH	HOUT TRADE-IN
Sales Price	\$	40,000.0	0\$	40,000.00
Trade-In Allowance	\$	25,000.0	0	n/a
Taxable Amount	\$	15,000.0	0 \$	40,000.00
Tax %		6.2	5%	6.25%
Tax Due	\$	937.5	0 \$	2,500.00
COST (Vehicle + 1	Гах): \$	40,937.5	0 \$	42,500.00
TAX IMPACT on NET DIFFERENCE of CO	OST:	\$1,562.50		

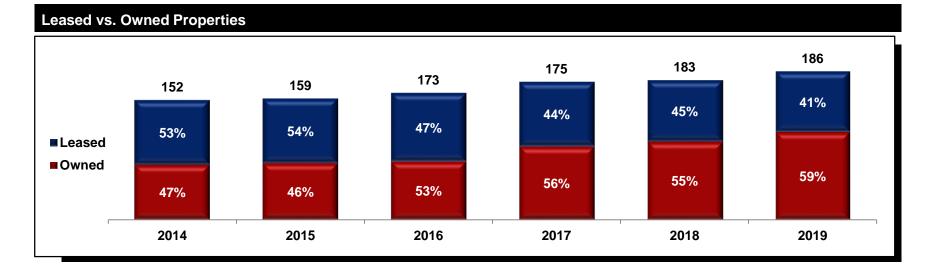
*In many states, sales tax is not applied to a lease and sales tax credits are not applied to trade-in's associated with a new car lease.

Real Estate Strategy

- GPI is shifting toward owning its real estate:
 - Control of dealership real estate is a strong strategic asset;
 - Ownership means better flexibility and lower cost; and
 - The Company looks for opportunistic real estate acquisitions in strategic locations.
- As of December 31, 2019, the Company owns ~ \$1.2 billion of net real estate (59% of dealership locations) financed through ~ \$450 million of mortgage debt.

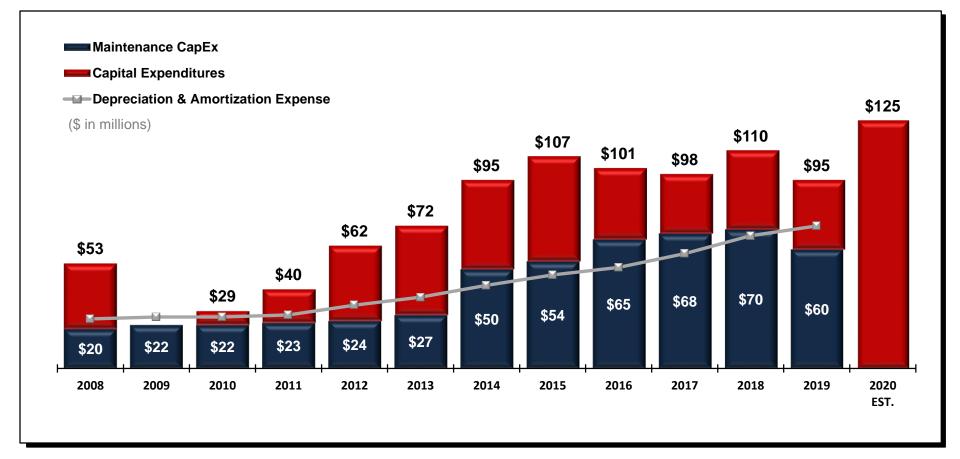
Dealership property breakdown by region (as of December 31, 2019)

	Dealer	ships
<u>Region</u>	<u>Owned</u>	Leased
United States	84	35
United Kingdom	21	29
Brazil	5	12
Total	110	76



Capital Expenditures





Note: Excludes real estate purchases.

Consolidated Financial Results

Financial Results - Consolidated

\$ in millions

	 Three	Me	onths En	ded Decem	ber 31,	Year Ended December 31,						
	 2019		2018	% Change	C.C. ⁽²⁾	_	2019		2018	% Change	C.C. ⁽²⁾	
Revenues	\$ 3,111	\$	2,909	7.0	7.3	\$	12,044	\$	11,601	3.8	5.1	
Gross Profit	\$ 465	\$	432	7.5	7.7	\$	1,816	\$	1,725	5.3	6.2	
SG&A as a % of Gross Profit	72.8%		75.0%	(220)	bps		74.8%)	73.8%	100	bps	
Adj. SG&A as a % of Gross Profit $^{(1)}$	72.9%		74.8%	(190)	bps		74.0%)	74.6%	(60)	bps	
Net Income	\$ 48.1	\$	30.7	56.5		\$	174.0	\$	157.8	10.3		
Adjusted Net Income (1)	\$ 56.3	\$	43.8	28.5		\$	203.6	\$	179.6	13.4		
Diluted EPCS	\$ 2.57	\$	1.62	58.7		\$	9.34	\$	7.83	19.3		
Adjusted Diluted EPCS (1)	\$ 3.01	\$	2.31	30.3		\$	10.93	\$	8.91	22.7		

(1) See appendix for GAAP reconciliation

(2) Constant currency basis

Debt Maturity

		As of Decer	nber 31	, 2019	
(in millions)	Maturity Date	 Actual		/ailable quidity	Funding Capacity
Cash and cash equivalents		\$ 23.8	\$	23.8	
Short-Term Debt					
Inventory Financing - Credit Facility ⁽¹⁾	2024	\$ 1,099.1	\$	106.8	\$ 1,440.0
Inventory Financing - Other ⁽²⁾		505.1		4.1	
Current Maturities - Long-Term Debt		 59.1			
		\$ 1,663.3	\$	111.0	\$ 1,440.0
Available Cash			\$	134.8 (4)	
Long-Term Debt					
Acquisition Line of Credit ^(1,3)	2024	\$ 72.5		265.4	360.0
5.00% Senior Unsecured Notes	2022	545.5			
(Face: \$550.0 Million)					
5.25% Senior Unsecured Notes (Face: \$300.0 Million)	2023	297.3			
Real Estate	2021 - 2034	419.9			
Finance (Capital) Leases	2021 - 2037	76.3			
Other	2021 - 2028	20.6			
Total Long-Term Debt		\$ 1,432.1			
Total Debt		\$ 3,095.4	\$	400.2	\$ 1,800.0

 The capacity under the floorplan and acquisition tranches of our credit facility can be redesignated within the overall \$1.8 billion commitment. Further, the borrowings under the acquisition tranche may be limited from time to time based upon certain debt covenants.

2) Borrowings for new, used, and rental vehicle financing not associated with the Company's domestic syndicated credit facility.

3) The available liquidity balance at December 31, 2019 considers the \$23.6 million of letters of credit outstanding.

4) Available cash of \$134.8 million is total of cash and cash equivalents plus the U.S. offset accounts. The U.S. offset accounts are amount of excess cash that are used to pay down floorplan but can be immediately redrawn against inventory.

Interest Rate Variability

(in millions)	Actual	Variable %
Vehicle Financing	\$1,604.3	92.9%
Real Estate & Other Debt ⁽³⁾	\$648.5	59.6%
Senior Notes (1)	\$850.0	0%
SWAPS ⁽²⁾⁽³⁾	\$850.0	100%
 ⁽¹⁾ Face Value ⁽²⁾ SWAPS range from \$100-\$850 million through 2 ⁽³⁾ excludes real estate interest rate SWAPS 	2030, see following slide for more detail	s

- Primary exposure is short-term interest rate changes; key exposure is one-month LIBOR
- Group 1 has mitigated the majority of its risk exposure for rising interest rates through a combination of the swaps and fixed rate debt.
- Manufacturer floorplan assistance offsets a portion of interest rate impact:
 - As interest rates go up, manufacturers have historically offered additional interest assistance to help offset the variance
 - ~ 80% of variable inventory financing is eligible for floorplan assistance as used vehicle; rental and most foreign financing are not eligible for floorplan assistance
 - > Interest assistance is recognized in new vehicle gross profit, not in interest expense

INTEREST RATE S	WAP LAY	ERS							
\$'s in millions									
	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022-23</u>	<u>2024</u>	<u>2025</u>	<u>2026</u>	<u>2027-30</u>
Swap Balance	\$750	\$850	\$500	\$525	\$500	\$400	\$325	\$250	\$100
Interest Expense	\$5.3	\$0.6	\$3.1*		—	—	—	_	
Fixed LIBOR	2.68%	2.33%	2.26%	1.83%	1.69%	1.63%	1.73%	1.68%	1.85%
* estimated full-year impa	ct								

Note: Amortizing SWAPS associated with specific mortgages are excluded.

GP1



Reconciliations

See following section for reconciliations of data denoted within this presentation

RECONCILIATION: Quarterly Adjusted EBIT, EBITDA, EBITDAR

						Three	e months	ended,								
_(\$mm)	Mar-08	Jun-08	Sep-08	Dec-08	Mar-09	Jun-09	Sep-09	Dec-09	Mar-10	June-10	Sep-10	Dec-10	Mar-11	Jun-11	Sep-11	Dec-11
Net Income from continuing operations	\$16	\$17	\$(22)	\$(57)	\$8	\$10	\$18	\$(2)	\$8	\$13	\$19	\$11	\$15	\$25	\$21	\$21
Provision for income taxes	10	11	(13)	(39)	6	6	10	(2)	5	8	12	6	9	15	13	13
Other interest expense, net	10	9	9	9	7	8	7	7	7	6	7	7	8	8	9	9
Non-Cash asset impairment charges	—	—	48	115	_	2	1	18	—	1	2	8	0	0	4	1
Mortgage debt refinance charges	_	_	_	_	_	1	_	_	_	_	_	_	_	_	_	_
(Gain) Loss on real estate and dealership transactions	—	1	0	-	7	(1)	—	1	—	5	(1)	-	-	—	—	-
(Gain) Loss of debt redemption	0	—	0	(17)	(7)	(1)	(1)	—	4	—	—	—	—	_	_	—
Severance costs	—	—	—	—	—	—	—	—	—	1	—	—	—	_	_	—
Legal settlement		—	—	—	—	—	—	—	—	—	—	—	—	—	—	1
Adjusted EBIT	\$35	\$38	\$23	\$10	\$15	\$24	\$35	\$23	\$24	\$34	\$38	\$31	\$33	\$48	\$47	\$44
Depreciation Amortization expense	6	6	7	7	6	6	7	6	6	7	7	7	6	7	7	7
Adjusted EBITDA	\$41	\$45	\$29	\$16	\$21	\$31	\$42	\$29	\$31	\$41	\$45	\$37	\$39	\$55	\$54	\$51
G&A Rent Expense	14	13	13	13	13	13	13	13	13	13	13	13	12	12	12	12
Adjusted EBITDAR	\$54	\$58	\$42	\$29	\$34	\$43	\$55	\$41	\$43	\$54	\$57	\$50	\$51	\$67	\$66	\$63

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						-							
						Inree	months	enaea,					
(\$mm)	Dec-08	Mar-09	Jun-09	Sep-09	Dec-09	Mar-10	Jun-10	Sep-10	Dec-10	Mar-11	Jun-11	Sep-11	Dec-11
Net income	\$(57)	\$8	\$10	\$18	\$(2)	\$8	\$13	\$19	\$11	\$15	\$25	\$21	\$21
Non-Cash asset impairment charges	67	—	1	0	12	—	1	1	5	0	0	2	0
Mortgage debt refinance changes	_	_	0	_	_	_	_	_		_	_	_	—
(Gain) Loss on real estate and dealership transactions	_	1	(1)	_	1	_	4	(1)	_	_	_	_	_
(Gain) Loss of debt redemption	(9)	(4)	0	0	_	2	_		—		_		—
Severance costs	_	_	_	_	_	_	0	_	_	_	_	_	—
Income tax effect	_	_	_	(2)	_	_	_	_	(1)	_	_	_	—
Legal Settlement	_	_	_	_	_	_	_	_	_	_	_	_	1
Adjusted Net Income	\$1	\$5	\$10	\$17	\$10	\$10	\$18	\$19	\$15	\$16	\$25	\$24	\$22
Note: One time charges are pre-tax													

Reconciliation of Certain Non-GAAP Financial Measures (Unaudited, in millions)												
Operating Cook Flow Personalistion	2019	2018	2017	2016	2015	2014						
Operating Cash Flow Reconciliation:	2019	2010	2017	2010	2015	2014						
Operating Cash Flow as Reported (GAAP)	\$371	\$270	\$197	384	141	198						
Change in floorplan notes payable-credit facilities, excluding floorplan offset account and net acquisition and disposition	(43)	62	88	(113)	100	6						
Change in floorplan notes payable-manufacturer affiliates associated with net acquisition and disposition related activity	4	(22)	(3)	_	3	3						
Adjusted Operating Cash Flow (Non-GAAP)	332	310	282	271	244	207						
Cap Ex	(95)	(110)	(97)	(101)	(107)	(98)						
Adjusted Free Cash Flow (Non-GAAP)	237	200	185	170	137	109						

(Unaudited)

(Dollars in millions, except per share amounts)

	Three Months Ended December 31, 2019									
	U.S	. GAAP		Legal natters		on-cash asset airments		n-GAAP djusted		
SG&A expenses	\$	338.1	\$	0.7	\$	_	\$	338.8		
Asset impairments		11.5		_		(11.5)		—		
Income (loss) from operations		96.5		(0.7)		11.5		107.3		
Income (loss) before income taxes	\$	62.9	\$	(0.7)	\$	11.5	\$	73.6		
Less: (Benefit) provision for income taxes		14.8		(0.2)		2.7		17.3		
Net income (loss)		48.1		(0.5)		8.8		56.3		
Less: Earnings (loss) allocated to participating securities		1.7		—		0.3		2.0		
Net income (loss) available to diluted common shares	\$	46.3	\$	(0.5)	\$	8.5	\$	54.3		
Diluted income (loss) per common share	\$	2.57	\$	(0.03)	\$	0.47	\$	3.01		
Effective tax rate		23.5%						23.5%		
SG&A as % gross profit ⁽¹⁾		72.8%						72.9%		
Operating margin ⁽²⁾		3.1%						3.4%		
Pretax margin ⁽²⁾		2.0%						2.4%		
Same Store SG&A	\$	325.4	\$	0.7	\$	_	\$	326.2		
Same Store SG&A as % gross profit ⁽¹⁾		72.1%						72.3%		
Same Store income (loss) from operations	\$	97.0	\$	(0.7)	\$	11.5	\$	107.7		
Same Store operating margin ⁽²⁾		3.2%						3.6%		

⁽¹⁾ Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.
 ⁽²⁾ Adjusted operating margin and pretax margin excludes the impact of SG&A reconciling items above, as well as non-cash asset impairment charges.

(Unaudited)

(Dollars in millions, except per share amounts)

	Three Months Ended December 31, 2018											
	U.\$	U.S. GAAP		ntastrophic events	:	Dealership and real estate ansactions		Legal matters	Non-Cash asset impairments			n-GAAP djusted
F&I, net	\$	124.0	\$	(1.1)	\$	_	\$	_	\$	_	\$	122.9
SG&A expenses		323.8		(0.6)		(0.3)		(0.7)		—		322.2
Asset impairments		16.5		—		—		—		(16.5)		—
Income (loss) from operations		74.7		(0.5)		0.3		0.7		16.5		91.6
Income (loss) before income taxes	\$	39.7	\$	(0.5)	\$	0.3	\$	0.7	\$	16.5	\$	56.7
Less: (Benefit) provision for income taxes		9.0		(0.1)		0.1		0.2		3.8		12.9
Net income (loss)		30.7	_	(0.4)		0.2		0.5		12.7		43.8
Less: Earnings (loss) allocated to participating securities		1.1		_		—		_		0.5		1.6
Net income (loss) available to diluted common shares	\$	29.6	\$	(0.3)	\$	0.2	\$	0.5	\$	12.2	\$	42.2
Diluted income (loss) per common share	\$	1.62	\$	(0.02)	\$	0.01	\$	0.03	\$	0.67	\$	2.31
Effective tax rate		22.6%										22.7%
SG&A as % gross profit ⁽¹⁾		75.0%										74.8%
Operating margin ⁽²⁾		2.6%										3.2%
Pretax margin ⁽²⁾		1.4%										1.9%
Same Store F&I, net	\$	122.0	\$	(1.1)	\$	_	\$	_	\$	_	\$	121.0
Same Store SG&A	\$	313.1	\$	(0.6)	\$	(0.2)	\$	(0.7)	\$		\$	311.6
Same Store SG&A as % gross profit ⁽¹⁾		74.0%										73.8%
Same Store income (loss) from operations	\$	77.6	\$	(0.5)	\$	0.2	\$	0.7	\$	15.8	\$	93.8
Same Store operating margin ⁽²⁾		2.7%										3.3%

⁽¹⁾ Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.
⁽²⁾ Adjusted operating margin and pretax margin excludes the impact of F&I, net and SG&A reconciling items above, as well as non-cash asset impairment charges.

(Unaudited)

(Dollars in millions, except per share amounts)

	Year Ended December 31, 2019											
	U.	U.S. GAAP		tastrophic events		Dealership and real estate ransactions	Legal matters			Non-cash asset pairments		on-GAAP adjusted
SG&A expenses	\$	1,358.4	\$	(17.8)	\$	4.1	\$	(1.3)	\$		\$	1,343.4
Asset impairments		22.2		—				—		(22.2)		—
Income (loss) from operations		363.7		17.8		(4.1)		1.3		22.2		401.0
Income (loss) before income taxes	\$	227.3	\$	17.8	\$	(4.1)	\$	1.3	\$	22.2	\$	264.5
Less: (Benefit) provision for income taxes		53.3		4.4		(1.7)		0.3		4.7		61.0
Net income (loss)		174.0		13.4		(2.5)		1.0		17.6		203.6
Less: Earnings (loss) allocated to participating securities		6.4		0.5		(0.1)				0.7		7.5
Net income (loss) available to diluted common shares	\$	167.6	\$	12.9	\$	(2.4)	\$	1.0	\$	16.9	\$	196.0
Diluted income (loss) per common share	\$	9.34	\$	0.72	\$	(0.13)	\$	0.05	\$	0.94	\$	10.93
Effective tax rate		23.4%										23.0%
SG&A as % gross profit ⁽¹⁾		74.8%										74.0%
Operating margin ⁽²⁾		3.0%										3.3%
Pretax margin ⁽²⁾		1.9%										2.2%
Same Store SG&A	\$	1,312.7	\$	(17.8)	\$	0.7	\$	(1.1)	\$	_	\$	1,294.5
Same Store SG&A as % gross profit ⁽¹⁾		74.6%										73.5%
Same Store income (loss) from operations	\$	357.6	\$	17.8	\$	(0.7)	\$	1.1	\$	22.2	\$	398.0
Same Store operating margin ⁽²⁾		3.1%										3.4%

⁽¹⁾ Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.
 ⁽²⁾ Adjusted operating margin and pretax margin excludes the impact of SG&A reconciling items above, as well as non-cash asset impairment charges.

(Unaudited)

(Dollars in millions, except per share amounts)

	Year Ended December 31, 2018												
	U.S. GAAP	С	atastrophic events	1	ealership and real estate ansactions		Legal matters		lon-cash asset pairments		ax rate 1anges		on-GAAP idjusted
F&I, net	\$ 467.5	\$	(1.1)	\$	_	\$	_	\$		\$	_	\$	466.4
SG&A expenses	1,273.1		(6.4)		25.2		(5.0)						1,286.9
Asset impairments	43.9		—		—		—		(43.9)				—
Income (loss) from operations	341.1		5.3		(25.2)		5.0		43.9				370.1
Income (loss) before income taxes	\$ 205.4	\$	5.3	\$	(25.2)	\$	5.0	\$	43.9	\$		\$	234.4
Less: (Benefit) provision for income taxes	47.6		1.3		(6.1)		0.9		10.4		0.7		54.8
Net income (loss)	157.8		4.0		(19.1)		4.1		33.5		(0.7)		179.6
Less: Earnings (loss) allocated to participating securities	5.4		0.1		(0.7)		0.1		1.2		_		6.2
Net income (loss) available to diluted common shares	\$ 152.4	\$	3.9	\$	(18.4)	\$	4.0	\$	32.4	\$	(0.7)	\$	173.4
Diluted income (loss) per common share	\$ 7.83	\$	0.20	\$	(0.95)	\$	0.21	\$	1.65	\$	(0.03)	\$	8.91
Effective tax rate	23.2%												23.4%
SG&A as % gross profit ⁽¹⁾	73.8%												74.6%
Operating margin ⁽²⁾	2.9%												3.2%
Pretax margin ⁽²⁾	1.8%												2.0%
Same Store F&I, net	\$ 457.6	\$	(1.1)	\$		\$		\$		\$		\$	456.6
Same Store SG&A	\$ 1,249.0	\$	(6.4)	\$	4.7	\$	(4.2)	\$		\$		\$	1,243.1
Same Store SG&A as % gross profit $^{(1)}$	74.3%												74.0%
Same Store income (loss) from operations	\$ 326.0	\$	5.3	\$	(4.7)	\$	4.2	\$	41.1	\$		\$	371.9
Same Store operating margin ⁽²⁾	2.9%												3.3%

⁽¹⁾ Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.
⁽²⁾ Adjusted operating margin and pretax margin excludes the impact of F&I, net and SG&A reconciling items above, as well as non-cash asset impairment charges.

(Unaudited)

(Dollars in millions)

	Three Mo	onths Ei	nded December	r 31	, 2019
	 U.S. GAAP	Legal	l settlements		Non-GAAP adjusted
SG&A expenses	\$ 266.1	\$	0.7	\$	266.8
SG&A as % gross profit ⁽¹⁾	69.2%				69.4%
Same Store SG&A	\$ 261.3	\$	0.7	\$	262.0
Same Store SG&A as % gross profit ⁽¹⁾	69.1%				69.3%

Three Months Ended December 31, 2018	3

	U.S	5. GAAP	tastrophic events	re	ership and al estate nsactions	Le	egal matters]	Non-GAAP adjusted
F&I, net	\$	106.0	\$ (1.1)	\$	_	\$		\$	105.0
SG&A expenses	\$	252.6	\$ (0.6)	\$	(0.3)	\$	(0.7)	\$	251.0
SG&A as % gross profit ⁽¹⁾		71.7%							71.4%
Same Store F&I, net	\$	104.7	\$ (1.1)	\$		\$	—	\$	103.6
Same Store SG&A	\$	246.5	\$ (0.6)	\$	(0.2)	\$	(0.7)	\$	244.9
Same Store SG&A as % gross profit ⁽¹⁾		71.0%							70.8%

	Year Ended December 31, 2019											
	U.	S. GAAP	C	atastrophic events	1	alership and ceal estate cansactions	Le	gal matters	I	Non-GAAP adjusted		
SG&A expenses	\$	1,075.6	\$	(17.8)	\$	4.4	\$	(1.1)	\$	1,061.1		
SG&A as % gross profit ⁽¹⁾		72.0%								71.0%		
Same Store SG&A	\$	1,055.6	\$	(17.8)	\$	0.7	\$	(1.1)	\$	1,037.4		
Same Store SG&A as % gross profit $^{(1)}$		72.1%								70.8%		

Year Ended December 31, 2018							
	Catastrophic	Dealership and real estate		N			
	Catastrophic	real estate	T	N			

	U.\$	S. GAAP	tastrophic events	re	eal estate insactions	Le	gal matters]	Non-GAAP adjusted
F&I, net	\$	401.3	\$ (1.1)	\$	_	\$	_	\$	400.2
SG&A expenses	\$	982.1	\$ (6.4)	\$	25.2	\$	(1.3)	\$	999.5
SG&A as % gross profit ⁽¹⁾		70.6%							71.9%
Same Store F&I, net	\$	393.6	\$ (1.1)	\$	—	\$	—	\$	392.6
Same Store SG&A	\$	974.9	\$ (6.4)	\$	4.7	\$	(1.3)	\$	971.8
Same Store SG&A as % gross profit ⁽¹⁾		71.7%							71.5%

(1) Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.

(Dollars in millions)

	Year Ended December 31, 2019							
	U.S. GAAP			rship and l estate sactions		Non-GAAP Adjusted		
SG&A expenses	\$	236.9	\$	(0.5)	\$	236.4		
SG&A as % gross profit ⁽¹⁾		88.5 %				88.3%		
Same Store SG&A	\$	213.0	\$	—	\$	213.0		
Same Store SG&A as % gross profit ⁽¹⁾		87.1 %				87.1%		

⁽¹⁾ Adjusted SG&A as % of gross profit excludes the impact of SG&A reconciling items above.



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